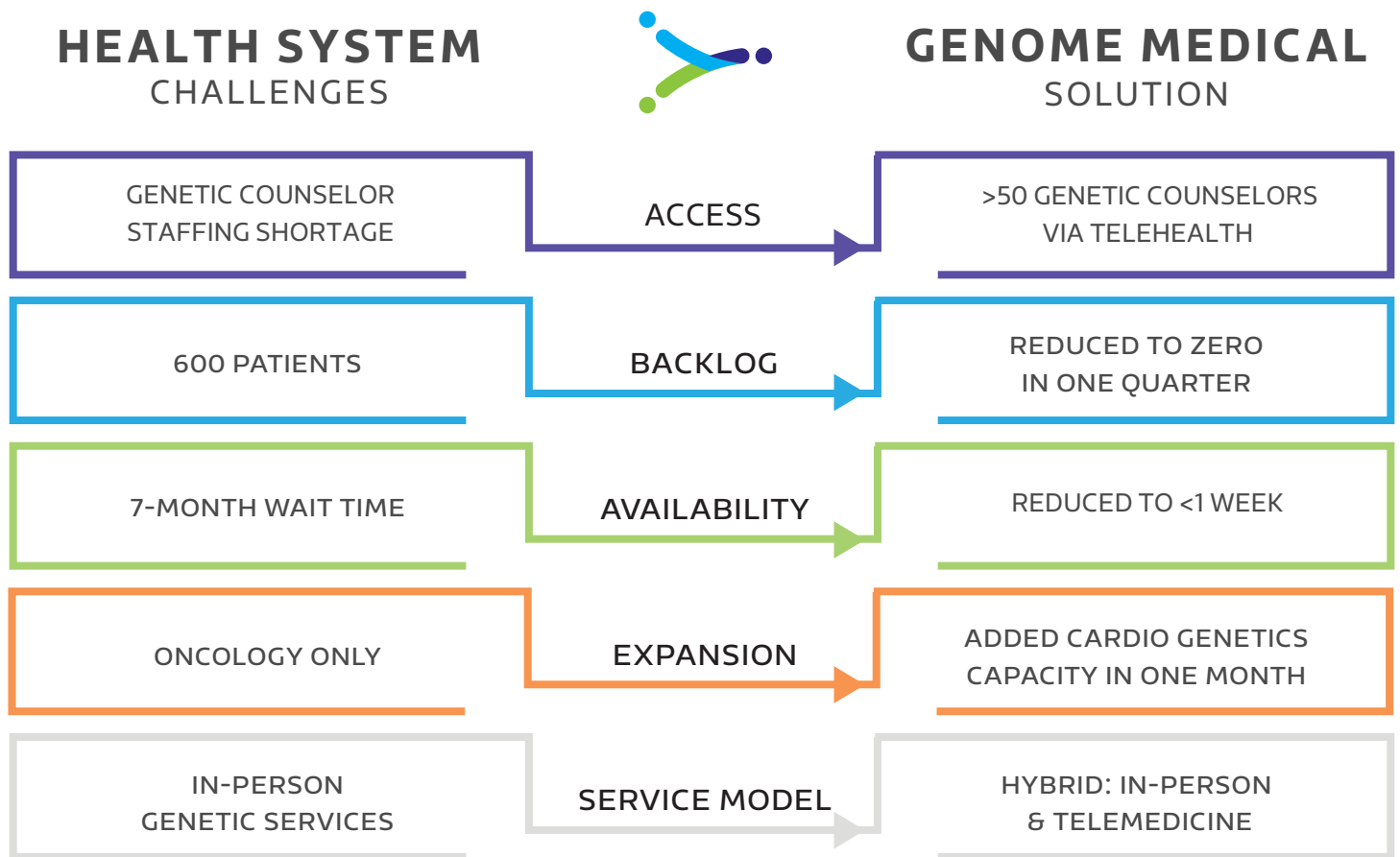


CASE STUDY: HEALTH SYSTEM REDUCES GENETIC COUNSELING WAIT TIME

The genetics department of a large health system had staff turnover with a gap in experienced, licensed genetic counselors. This gap, plus an increase in the number of referrals resulted in long patient wait times. The health system addressed this year-long challenge by partnering with Genome Medical.



RESULTS AND BEYOND

The collaborative relationship between Genome Medical and this health system facilitated a nimble solution. 80 percent of patients followed through with Genome Medical consultations. Patients and providers expressed strong satisfaction with the telegenetics service.

88%

OF PATIENTS FOUND THIS SERVICE VALUABLE

84

NET PROMOTER SCORE

84%

WOULD RECOMMEND OUR SERVICES

To learn more about how we can help you and your organization, visit [genomemedical.com](https://www.genomemedical.com)